1 GREATER LOS ANGELES AGENCY ON DEAFNESS, INC. 2 **Executive Agency Board of Directors** 3 Wednesday, February 7, 2018 4 **MINUTES** 5 6 President Sidansky called the meeting to order at 6:37 p.m. A quorum was present. 7 8 T. **ROLL CALL** 9 10 Board Members Present: Robert Sidansky - President, Marcus Woods, Modela Kurzet, Karen Bowman, 11 12 13 Absent: Elaine Aikins, Darryl Crouse 14 15 16 Visitors: None 17 18 19 Staff Present: Dr. Patricia Hughes 20 21 22 Interpreters: Barbara Mathis 23 24 25 Recording Secretary: Jainah Enriquez 26 27 28 II. APPROVAL OF MINUTES: November 29, 2017 29 Page 3, line 30, revise "programs" to "program". 30 Woods moved to approve minutes with corrections. Kurzet seconded. M.S.C. (Motion Seconded Carried) 31 32 **OFFICER'S REPORTS** III. 33 President's Report: Sidansky reported that G.L.A.D.'s 50th Anniversary is next year. The Board discussed how to recruit more 34 Board Members. Discussion ensued. 35 36 37 Vice President's Report: No Report 38 39 40 Treasurer's Report: 41 Hughes gave the handout of Controller's report as of 1/31/18 to the Board with the following information -42 43 G.L.A.D D.A.H.C. LifeSigns Total 44 Over Cash Position 735,514 1,749,990 241,318 2,726,822 45 46 Accounts Receivable Current 47 170,443 170,443 48 1-30 days 80,373 67,136 147,509 49 31-60 days 131,388 59,196 190,584 61-90 days 241,714 50 212,389 29,325

1 >90 days 79,564 - 60,999 140,563 2 Totals 503,713 - 387,099 890,812

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As of 12/31/17 G.L.A.D.'s (all accounts) consolidated revenues for year to date (6 months ending 12/31/17) was \$3,410,693 which is \$85,202 more than a year ago on 12/31/16. Consolidated profit and loss statement for year to date (6 months ending 12/31/17) shows a consolidated net profit of \$46,408. A net loss of \$11,533 a year ago on 12/31/16, an increase of \$57,941 as compared to a year ago.

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9 G.L.A.D net (loss) is (\$22,407) 10 D.A.H.C. net (loss) is (\$4,840) 11 Lifesigns income is \$73,656 12 Consolidated net income \$46,408

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Secretary's Report:

15 No Report

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IV. C.E.O.'S REPORT

- 18 LifeSigns (L.S.)
- 19 Hughes reported the month of December was slow for Lifesigns. The request for interpreters was 500 less
- than for the month of November. December is usually slow due to holidays and school closures.
- 21 Filled Requests: 996
 22 Cancellations: 393
 23 No Interpreter Available: 49
- 24 Lifesigns started a mentorship program with local Interpreter Training Programs (I.T.P.) and occasionally
- 25 L.S. will work with an I.T.P. from out of state. We match an intern with a certified interpreter for various
- appointments except for medical, legal, and mental health. Lifesigns is learning how a mentorship program
- should be run. Lifesigns communicates with vendors to obtain approval for an intern accompany a certified
- interpreter. The responses are positive. The management team in Lifesigns will meet with the C.E.O. in
- 29 February to review Lifesigns in 2017. If time permits, the team will discuss what new directions Lifesigns
- 30 should take for 2018. The C.E.O. believes it will benefit Lifesigns if there is a director in the department to
- 31 provide consistency and support to managers in Lifesigns. After the strategy meeting, the C.E.O. will know
- more where to go from there. The C.E.O. plans to share the outcome of the meeting with the Lifesigns
- 33 Advisory Board on March 29, 2018.
- 34 HEALTH EDUCATION
- 35 Teen Pregnancy Prevention
- December was slow for this project due to holidays and school closures. The challenge is that L.A.U.S.D.
- 37 (Los Angeles Unified School District) will not recognize our curriculum even though it is state approved
- curriculum. G.L.A.D. (Greater Los Angeles Agency on Deafness) staff has taught this curriculum this for
- 39 years. When a school transferred its deaf program to another school, it apparently caught L.A.U.S.D.'s
- attention. The C.E.O. (Chief Executive Officer) plans to meet with L.A.U.S.D. to discuss this issue
- because our curriculum does not replace L.A.U.S.D.'s curriculum but it supplements L.A.U.S.D.'s program
- 42 to meet the needs of the deaf and hard of hearing students. We are in the process of making an
- 43 appointment.
- 44 H.I.V. Prevention Program
- 45 Challenge: It became difficult recruiting clients to complete all three sessions to reach the 80% goal.
- Teachers were not enthusiastic about pulling students out from classrooms. In spite of challenges, the
- department managed to meet projected goals.
- 48 Employment Development Division (E.D.D.)
- The C.E.O. is working with the contract monitor about getting all of G.L.A.D.'s E.D.D. staff to take Cal
- Jobs training to keep up with the changes in E.D.D. Challenges are that there are some space issues. For

- 1 instance, one office cannot give our E.D.D. staff two cubicles due to space. The C.E.O. contacted the
- 2 Contract Monitor in Sacramento in hopes that he can explain to the floor manager that our contract requires
- 3 two staff per region. The cubicle is already tiny for one person. Some offices will need to move again and
- 4 the potential locations are not ideal for our consumers. The C.E.O. is also working with the Contract
- 5 Monitor on this issue.
- 6 Public Relations
- 7 www.gladinc.org
- 8 8,449 sessions
- 9 5,537 users
- 10 21,245 page views
- 11 2.51 pages averaged per session
- 12 00.02:18 average per session duration
- 13 G.L.A.D. page on Facebook
- 14 275 likes (5,324 at the end of December)
- 15 85,222 post reach
- 16 G.L.A.D.C.E.O. on Twitter
- 17 163 tweets
- 18 413 followers
- 19 G.L.A.D.VIDEOS on YouTube
- 20 8 vlogs
- 21 6,421 views
- 22 10,666 minutes watched
- 23 18 subscribers
- 24 G.L.A.D.INC 1969 on Instagram
- 25 31 posts
- 26 150 followers
- 27 G.L.A.D. e-newsletters
- 28 3 monthly eNewsletter for November, December, and January
- 29 3 Announcement eNewsletters for Stars on Laverna Ticketholders
- 30 1 Announcement eNewsletter for Annual Campaign
- 31 1 Announcement eNewsletter for Fire Updates
- 32 Annual Campaign
- Between November and December 2017, G.L.A.D. received \$4,000. For year around donations and from
- 34 staff paychecks we receive monthly deductions in addition to the annual campaign, G.L.A.D. received
- \$9,494. Giving Tuesday is very difficult to raise funds. We need more participation from everyone
- 36 especially Board Members from Advisory to Governing Boards.
- 37 L.E.A.D. (Language, Employment Assessment Development)
- 38 C.E.O. has been involved with the L.E.A.D. (Path to Success) project in Riverside during its
- 39 implementation stage. C.O.D.I.E.'s Director supervises the two Instructors. Our Deputy Director is the
- 40 Project Coordinator. The project started accepting referrals from the Department of Rehabilitation
- 41 Counselors in the Riverside County. The C.E.O. is watching the program closely because it is a for fee
- service program. The C.E.O. along with the Coalition Directors developed a report "The Forgotten
- 43 California Population: The Deaf and Hard of Hearing from Limited English Proficiency and Linguistically
- 44 Isolated Households" for the Governor and the Legislature. The C.C.A.S.D.H.H.'s (California Coalition
- 45 Agencies Serving Deaf and Hard of Hearing) goal is to get more funding to our line item. Our line item has
- been decreased by \$500,000. The cut has a direct impact on each center. G.L.A.D. is the fiscal agency for
- 47 C.O.D.I.E., T.C-G.L.A.D., and O.C.E.A.F. G.L.A.D. has experienced a huge loss in funding. We
- 48 submitted four proposals in January.

- 1 *B.G.L.A.D.*
- 2 The Advocacy Supervisor and the C.E.O. went to the Bakersfield office on January 16, 2018 to meet with
- 3 an officer from the A.S.L. (American Sign Language) Junction, an organization for parents with deaf and
- 4 hard of hearing children, to discuss having a collaborative relationship to provide A.S.L. classes for
- 5 parents, increase information distribution, and A.S.L. storytelling for families to parents. About 16 adults
- 6 showed up for the Town Hall Meeting hosted by the C.E.O. Good feedback was shared and most of the
- 7 Town Hall event turned into an educational workshop. We discussed their right to an interpreters for
- 8 different situations, especially for hospitals, employment, and courts. B.G.L.A.D. needs to provide more
- 9 workshops during evenings making it accessible for people who work during daytime.

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V. SUBSIDIARY REPORTS

- 12 <u>LIFESIGNS Report:</u>
- Woods reported that LifeSigns had a workshop on December 9, 2017. The next Board Meeting will be on
- 14 March 29, 2018.

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- 16 DAHC Report:
- Hughes reported that G.L.A.D. is getting ready for the R.E.A.C. (The Real Estate Assessment Center)
- inspection. The garbage disposals will be removed from all apartments.

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- 20 <u>C.O.D.I.E. Report:</u>
- 21 No Report

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- 23 TRI-COUNTY Report:
- Sidansky reported staff are preparing for the 30th Anniversary Gala on August 4, 2018 and the Strawberry
- Festival May 19th-20th.

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- 27 O.C.-D.E.A.F. Report:
- No Report

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30 VI. COMMITTEE REPORTS

- 31 Finance Committee Report:
- 32 No Report

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- 34 Governance Committee:
- 35 Sidansky stated that he, Bowman, and Woods developed a self-development assessment questionnaire for

the C.E.O. to answer. When Hughes is done for the assessment she will send it back to the Board.

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- 38 <u>Nominations Committee:</u>
- 39 No Report

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- 41 Personnel Committee:
- 42 No Report

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- 44 <u>Fundraising Committee:</u>
- 45 No Report

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- 47 50th Anniversary Committee:
- The Board asked Kurzet to be the Chair of the 50th Anniversary Committee. Kurzet inquired if the Board
- will support her before she accepts the role of Chair. Discussion ensued.

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1	VII.	UNFINISHED BUSINESS
2	Hughes informed the Board that G.L.A.D. will host a binge deaf movie event. Discussion ensued. Four	
3	movies will be shown in April.	
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5	VIII.	NEW BUSINESS
6	Bowman moved that Kurzet become the Chair of 50 th Anniversary Committee. Woods seconded. M.S.C .	
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8	IX.	PUBLIC INPUT
9		None
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1	X.	ANNOUNCEMENTS
2		None
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4	XI.	ADJOURNMENT
5	Meeting adjourned at 8:33pm. The next Board Meeting will be held on March 28, 2018 at 6:30pm.	
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8	Board Secretary	