1 GREATER LOS ANGELES AGENCY ON DEAFNESS, INC. 2 **Executive Agency Board of Directors** 3 Wednesday, September 30, 2015 4 **MINUTES** 5 6 President Sidansky called the meeting to order at 6:34p.m. A quorum was present. 7 8 I. ROLL CALL 9 10 **Board Members Present:** Robert Sidansky - President, Mark Jones-Vice President, Fred Lovitch-Secretary 11 12 13 Absent: 14 Karen Bowman, Elaine Aikins, Modela Kurzet 15 16 Visitors: Marcus Woods 17 18 19 Staff Present: Dr. Patricia Hughes 20 21 22 Interpreters: Barbara Mathis 23 24 25 Recording Secretary: 26 Jainah Ranger 27 28 II. APPROVAL OF MINUTES: Meeting of July 29, 2015 Page 2, line 11, revise "630/15)" to "(6/30/15)" 29 Page 2, line 37, revise "LS" to "L.S." 30 Page 2, line 50, revise "Camillo" to "Camarillo" 31 Page 3, line 11, revise "OCDEAF" to "OC-DEAF" 32 33 Lovitch moves to approve minutes with corrections. Jones seconded. MSC. 34 35 **OFFICER'S REPORTS** III. 36 President's Report: 37 Sidansky reported that the board needs to pass a motion to accept Woods to the board as the L.S. representative. Jones moves to suspend the rules of this meeting. Lovitch seconded. MSC. Jones moves 38 to accept Woods on the board as the L.S. representative. Lovitch seconded. MSC. 39 40 Sidansky stated that the board will have a closed meeting after board meeting. 41 42 Vice President's Report: No Report 43 44 45 Treasurer's Report: 46 Hughes gave the handout of Controller's report as of today's date was given to the board with the following information -47 **Today** 48 49 GLAD DAHC LifeSigns Total 1,013,173 141,313 1,164,004 50 Over Cash Position 2,318,489

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|----|---------------------|---------|---|---------|-----------|
| 3 | | | | | |
| 4 | Accounts Receivable | ; | | | |
| 5 | Current | - | - | 236,507 | 236,507 |
| 6 | 1-30 days | - | - | 60,645 | 60,645 |
| 7 | 31-60 days | 234,290 | - | 48,961 | 283,251 |
| 8 | 61-90 days | 175,050 | - | 67,572 | 242,622 |
| 9 | >90 days | 170,280 | - | 74,069 | 244,350 |
| 10 | Totals | 579,620 | - | 487,754 | 1,067,374 |
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Secretary's Report:

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Lovitch reported that the next board meeting will be on November 18th.

IV. CEO'S REPORT

Hughes reported that the agency has been very busy throughout the summer as usual.

HUMAN RESOURCES

they will be available online.

Human Resources/Accounting has been looking into different options trying to minimize paperwork as Human Resources often require tons of paperwork. The CEO wants to outsource the majority of Human Resources work such as time management, benefits information for staff, checking references on applicants, notification to employees that they are due for some annual tests (i.e., drug screening for staff who work as interpreters and/or with students in classrooms, live scan, TB, etc.), and deal with open enrollment related forms. There were two companies presenting their software to GLAD. One company is supposed to get back to us with more information. The agency has chosen one Human Resources outsourcing company that will create new handbooks in compliance with ACA and current laws for employers. This company will do an audit on our personnel files and guide the agency how to organize personnel files. This project will start in October. The main objective of the CEO is to empower staff in making changes if allowed in some areas and checking what their benefits are. The role of the Human Resources Specialist here will be to make sure that staff complete their information and refer them to right sources. Lastly, the objective of the agency is to be more ecofriendly reducing the need to print forms as

The agency just hired three new Placement Coordinators for the Employment Development Division (EDD) and there is one opening for this position for Anaheim.

33 There will be quarterly staff meeting next week where all staff members will come here for quarterly 34 meeting. The CEO will present a snapshot of the agency financial shape and discuss expenses, etc. The 35 CEO believes in sharing the agency wide financial picture with all staff to show how much benefits cost us 36 and which grants we receive funds from. Due to changes under Affordable Care Act (ACA), GLAD will 37 be moved to Small Group category instead of under Large Group category. To qualify employers must 38 have 50 employees under the Kaiser plan. After the CEO discussed with the broker and the CEO decided 39 to keep the large group till December 2016 to minimize the huge financial impact on the agency. The new 40 definition of health care is to follow each member by age instead of putting under a group of employees. 41 For instance, currently, the agency pays 100% coverage for staff members under the low option and if the 42 staff wants to get the high option, the employee pays the difference between the low and high option and if 43 there are dependents, the employee will pay 50% for dependents (low option) but if the employee chooses 44 the high option, the agency pays 50% for dependents and the employee pays the difference for the high 45 46 option. The high option lets the employee pay less out of pocket for copayments whereas the low option has higher costs out of pocket. Under the new regulations starting December 2015, the insurance carriers 47

will charge the agency will depend on ages of individuals and dependents. The increase in rate will 48

49 probably go up and Kaiser is not ready to release the increase in rates; therefore, CEO chose to buy time by 50

having the open enrollment in October and it will be in effect in December 2015 till December 2016

- 1 instead of June 2016. The insurance broker and the CEO will continue the dialogue in early 2016 to
- 2 explore costs, etc. and to shop around for other insurance carriers if needed.
- 3 HEALTH EDUCATION
- 4 There are four funding sources for the department. They are Teen Pregnancy Prevention Program which
- 5 teaches teenagers how to prevent pregnancies by using different options.
- 6 HealthCare Access Case Management funded by a foundation for one year allows GLAD to hire a part
- 7 time case manager to meet with consumers with issues about their health related. The case manager also
- 8 gives workshops. The first workshop for this contract was on smoking prevention for the out patients at a
- 9 residential rehabilitation facility.
- HIV Prevention Program staff met with students through 3 different periods like 30, 60, and 90-day
- follow-up sessions. Under the grant, GLAD will participate in the LA AIDS Walk. Fliers will be mailed
- to ASL classes.
- 13 Through Ryan White HIV interpreter program, six hours of interpreter services were provided for social
- work, medical and dental appointments for consumers. This contract is up for renewal negotiations. The
- 15 CEO plans to ask for changes in the objectives hopefully the current administration is open to new ideas.
- 16 PUBLIC RELATIONS
- 17 The department has been busy with multiple requests for tours, in house sensitivity trainings for
- companies, "101 Deafness Presentations", and invitations to have booths at fairs.
- 19 The position for the Public Relations Coordinator is still open. Several candidates were interviewed and
- 20 the agency will continue to keep it open till a right one has been identified. Therefore, meanwhile, we
- 21 have a person as PR coordinator on a temporary basis helping the director like with re-designing webpages
- for GLAD, BGLAD, and LifeSigns. New business cards have been developed.
- 23 The department may be able to collaborate with a publisher that specializes in stories about deaf people to
- create some kind of PSA educating hearing people about issues that deaf people experience on a daily
- basis. When it is finalized, it will be announced.
- 26 Plans have been put in place to announce that GLAD board needs more people to apply through our social
- 27 media like Facebook and Twitter by end of today.
- 28 LIFESIGNS

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| 29 | Filled Requests (all regions) | 2356 |
| 30 | Cancellations | 607 |
| 31 | NIA | 209 |
| 32 | Filled | 232 |
| 33 | Cancellations | 49 |
| 34 | NIA | 93 |
| 35 | CDCR (CA Dept. of Corrections and Rehab, non LS regions) | 467 |

- 36 HUMAN SERVICES
- 37 TRENDS
- 38 There has been a rise in consumers seeking assistance from our advocates about being scammed into
- making loans with con artists ending up with high debts and poor credit scores.
- 40 Increase in consumers needing document translation in registering for jury duty as required by law that
- 41 consumers know of their right to vote and serve on a jury.
- 42 Overpayment with SSI and comparison on different payment options so consumers can make educated
- 43 decisions on which option to choose.
- Increase in referrals to mental health professionals. (Challenge is there are not many choices with ASL
- 45 mental health therapists that accept government funding assistance like MediCal)
- An exciting workshop in progress that has not been offered at GLAD which is Pet-Educational Expo on
- 47 June 4th. There will be series of informative, entertaining, and educational seminars, workshops, and
- 48 competitions; inter-agency collaboration in an effort to educate the community about the responsibilities of
- 49 pet ownership and resource dissemination.
- World Aids Day will be on December 1st. GLAD is very fortunate to have a distinguished deaf actor

- 1 named Robert DeMayo to present at the event and give performances. Robert as one of four actors that
- 2 became well known for their contributions in the powerful movie "See What I'm Saying" which won many
- 3 awards
- 4 Children's Holiday Party will be on December 12th at the Occidental College.
- 5 *EDD*
- 6 With the recent hire of three new staff members, employment related services for deaf and hard of hearing
- 7 consumers will pick up as soon as the new staff completes their training.
- 8 EDD staff continues providing in service staff trainings and deaf awareness to different employers in three
- 9 counties in Los Angeles (four offices), Orange (two offices), and Riverside (2 offices). Employers are like
- but not limited to Bristol Farms, Amazon, Ross Dress for Less, Macy's, Best Buy's, Home Depot, and
- 11 Cheesecake Factory and others.

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V. SUBSIDIARY REPORTS

- 14 LIFESIGNS (L.S.) Chair Report:
- Woods reported that the board met on September 17th and met the new L.S. Director. Woods has been
- elected the new Vice President of the board and L.S. representative to attend the GLAD Board Meetings.
- 17 The board discussed doing more workshops. The next board meeting will be January 14, 2016.

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- 19 <u>DAHC Chair Report:</u>
- Hughes reported that the residents went to the Ventura Fair and had a good time.

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- 22 CODIE Report:
- 23 No Report

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- 25 TRI COUNTY Report:
- Sidansky reported that Tri-County GLAD hosted a Beach Party at the beach in Ventura, will be doing gift wrapping for the holidays, and are still doing the ASL Story Time at local businesses.

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- 29 OC-DEAF Report:
- Jones reported that the board met the new Director at the last board meeting.
- 31 September 26, 2015 was Deaf Awareness Day at Knott's Berry Farm. Tickets were sold online for the first
- 32 time.
- 33 Every Wednesday at OC-DEAF there is a deaf coffee social. Every third Thursday of the month OC-
- 34 DEAF hosts a deaf social at Shakey's in Garden Grove and every 4th Friday of the month OC-DEAF hosts
- a deaf social at Starbucks as well.

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VI. COMMITTEE REPORTS

- 38 <u>Finance Committee Report</u>:
- 39 No Report

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- 41 Governance Committee:
- 42 No Report

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- 44 Nominations Committee:
- 45 No Report

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- 47 Personnel Committee:
- 48 No Report

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50 Fundraising Committee:

| 1 2 | No Re | eport |
|----------------------|--------------------|---|
| 3 4 5 | 50 th A | anniversary Committee: eport |
| 6 7 8 | VII. | UNFINISHED BUSINESS None |
| 9 10 11 | VIII. | NEW BUSINESS None |
| 12 13 14 | IX. | PUBLIC INPUT None |
| 15 16 17 | Х. | ANNOUNCEMENTS None |
| 18 19 20 21 | XI. Meeti | ADJOURNMENT ng adjourned 7:34pm. The next Board Meeting will be held at 6:30pm on November 18, 2015. |
| 22 | Fred I | Lovitch |

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Board Secretary